

Jackson E. Armstrong, Jr.

Top Secret//SCI Clearance (Last active Jun 2022)

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Specialist, Technical Support Engineer | SIGINT Intelligence Analyst

Dynamic intelligence professional with over 12 years of experience in utilizing advanced technologies to collect, process, and analyze critical data in support of military operations. Proven track record of success in rapidly assessing complex situations, providing actionable intelligence, and driving mission success.

Skilled in collaborating with diverse teams and leveraging analytical methodologies to enhance operational effectiveness. Possess a meticulous attention to detail and adept at troubleshooting and resolving complex technical issues. Proficient in a wide range of analytical software and hardware tools.

Key Skills:

- Target Development
- Real-time Tracking
- Signal Processing
- Mission Planning
- Group Collaboration
- Process Improvement
- Collection Management
- Research/Reporting
- Troubleshooting
- Remote Operations
- Mission Management

Professional Experience:

Plus Ultra Holdings (Nov 2024 – Present)

Founder & Business Consultant

- Founded and lead a consulting firm providing strategic guidance to businesses seeking operational growth, performance improvement, and scalable solutions.
- Develop customized business strategies and implementation plans to help organizations improve efficiency, competitiveness, and long-term sustainability.
- Advise clients across multiple industries on organizational transformation, business development, and strategic decision-making.
- Build collaborative partnerships with clients to identify challenges, uncover opportunities, and deliver measurable business outcomes.
- Conduct in-depth business analysis and market research to support data-driven strategies and growth initiatives.
- Oversee consulting engagements from concept to execution, ensuring actionable solutions aligned with client goals and operational needs.

10X Empire (Oct 21 – Present)

Social Media/Affiliate Marketing

- Content Creation: Generating engaging and relevant content for various social media platforms such as posts, videos, images, and stories.
- Social Media Strategy Development: Creating a comprehensive social media strategy aligned with business goals, target audience, and market trends.
- Community Management: Engaging with the audience, responding to comments, messages, and mentions, and fostering a positive community around the brand.
- Analytics and Reporting: Monitoring and analyzing social media performance metrics to measure the effectiveness of campaigns and strategies and providing insights for improvement.
- Influencer Marketing: Identifying and collaborating with influencers and brand advocates to amplify the brand's reach and credibility.
- Social Listening: Monitoring social media channels for mentions of the brand, competitors, industry trends, and relevant keywords to stay informed and identify opportunities or threats.
- Trend Spotting and Content Curation: Staying updated on the latest trends, news, and memes relevant to the industry and creating or curating content that resonates with the audience.
- Platform Management: Managing and optimizing company profiles/pages on various social media platforms to ensure consistency in branding and messaging.

Walmart (Mar 24 – Mar 25)

Stocker

- Efficiently restock and organized shelves, ensuring product availability and adherence to merchandising standards.
- Verified inventory accuracy through regular audits, assisting in minimizing shrink and maintaining proper stock levels.
- Managed the unloading and sorting of freight deliveries, prioritizing time-sensitive and high-demand items for immediate restocking.
- Operated pallet jacks and other equipment safely to move and organize merchandise.
- Collaborated with team members to maintain a clean, safe, and organized work environment.
- Delivered exceptional customer service by assisting customers with locating items and answering inquiries during overnight hours.
- Consistently met or exceeded productivity and efficiency goals while maintaining attention to detail.

RBR-Technologies (May 2019 - 2022)

Cyber Transport Watch Floor, Ft Meade, MD

- Provided 24/7 operational Information Assurance (IA) support to the Department of Defense (DOD) community, ensuring the defense of the Global Information Grid (GIG)/DoDIN.
- Correlated and analyzed diverse data sources to conduct near real-time strategic computer network defense (CND) analysis, contributing to the DISA Director's situational awareness.
- Collaborated with team members to identify and mitigate computer and network incidents, enhancing enterprise security posture.

Harris Corporation (Oct 2018 - Sept 2019)

Specialist, Technical Support Engineering, Level 3, Colorado Springs, CO

- Delivered second or third-tier technical support and analysis to field engineers/technicians, customers, and users, resolving complex equipment and software issues.
- Diagnosed, troubleshooted, and repaired electro/mechanical equipment, computer systems, and software through remote support channels, ensuring minimal downtime for customers.
- Reported design and reliability issues to engineering teams, contributing to product improvement and customer satisfaction.

Analytical Systems Incorporated (Jun - Oct 2018)

USAF, AFSC/A5SY Requirements Analyst/System Engineer, Peterson Air Force Base (AFB), CO

- Supported AFSPC Plans & Requirements in generating system-level requirements for operational capabilities acquisition, ensuring alignment with Joint Capabilities Integration and Development System (JCIDS) guidelines.
- Developed and coordinated JCIDS documentation, ensuring compliance with DoD Architecture Framework (DoDAF) standards.
- Organized and maintained source material in electronic library databases, facilitating efficient information retrieval for analysis and reporting.

United States Air Force (2008-2018)

Crew Chief (Space Control Operations), Peterson AFB, CO (2013 – 2018)

- Managed signal assessments and monitored satellite feeds to support operations, leading a team of communication intelligence specialists.
- Conducted presentations on Air Force system capabilities to dignitaries, contributing to procurement efforts and securing government funding.
- Developed and implemented emergency response training programs, ensuring personnel readiness for various scenarios.

Unit Training Manager, Peterson AFB (2014-2018)

- Managed Education and Training programs for over 200 personnel, evaluating program effectiveness and recommending improvements.
- Oversaw operational evaluations to ensure compliance with U.S. Strategic Command deployment requirements, enhancing unit readiness.
- Implemented tracking systems for computer-based training, providing real-time readiness data to unit leadership.

Mission Controller, Misawa Air Base, Japan (2010 - 2013)

- Accountable for analysis equipment and systems worth over \$125M, ensuring operational readiness and mission success.
- Identified and corrected critical communication errors, enabling timely dissemination of critical information to decision-makers.
- Restored processing capabilities after natural disasters, ensuring continuity of operations and national security.

SIGINT Geospatial Analyst (SGA), Afghanistan (2012)

- Provided real-time location and analysis support to military operations, contributing to the disruption of insurgent activities.
- Conducted all-source research and reporting, enhancing brigade analysis and supporting counter-IED efforts.
- Identified high-value targets and facilitated successful military operations against enemy forces.

Education & Credentials:

Associate of Arts, Intelligence Studies and Technology | Community College of the Air Force, Montgomery, AL (2016)

Training & Development:

- Communications Signals Collection and Processing Technical School (450)
- Space Intelligence Formal Training Unit (Space 100 Equivalent)
- Space Control Tactics Course
- Geolocation Analysis Course (SASMO)

Professional & Community Involvement:

- Organized fundraising events and food drives, contributing to community welfare.
- Volunteered for Operation Tomodachi, providing assistance in disaster relief efforts.
- Supported Habitat for Humanity through volunteer work, contributing to housing initiatives.